

Christina Collection

Christina Collection Engineered Hardwood Flooring Care & Maintenance

Christina Collection is a high quality, natural wood engineered flooring. NEVER USE a wax or oil-based cleaning product. *Christina Collection recommends Bona® cleaning products. Bona (also known as BonaKemi®) is widely regarded as the best cleaning solution available. All-purpose cleaners are not recommended as they can dull your floor's finish or leave a hazy residue. Today's hardwood floors are quick and easy to maintain; and with a little preventative maintenance, can look beautiful for years to come. All hardwood floors should be cleaned regularly. Simply sweep, dust mop, or vacuum to remove grit and dirt. When necessary, clean floor with Bona® hardwood floor cleaning product (carefully follow Bona cleaning instructions). Avoid using a wet mop as over time this can damage the finish. Remember: water and wood do not mix.

DO's:

- Sweep, vacuum, or dust mop regularly.
- Immediately wipe up liquid spills with cloth or paper towels.
- Maintain with Bona® hardwood floor cleaner for un-waxed/un-oiled finishes.
- Use felt protectors or furniture coasters under heavy furniture.
- Close curtains or blinds to limit direct sun exposure.
- Maintain room temperature (60-80°F).
- Maintain relative humidity in room/building between 35-55% year-round.
- Caster wheeled chairs should have wide casters.
- A protective mat should be placed under office chairs.
- In areas with icy or snowy winters, extra protection against salt and grit may be needed.
- Place mats and throw rugs at doorways, exteriors and interiors to help prevent the tracking of grit, dirt, and sand.
- Remember that cleats, sports shoes and high heels can dent any floor surface.
- Place an area rug in front of the kitchen sink to catch water.

DON'Ts:

- Use oil base soaps.
- Use paste wax-based products (NEVER wax a lacquered finished floor).
- Drag sharp wooden legs or metal furniture legs as it can scratch/dent hardwood floors.
- Expose to direct sunlight for extended periods of time as it may dry/fade natural wood.
- Use steam cleaners. They are not recommended for use on natural wood flooring.
- Place porous flower pots or vases on the floor.
- Use steel wool or scourers.
- Move heavy furniture without protecting wood flooring by slipping a piece of cloth or pile under the legs or bottom of items.
- Wet-mop a wood floor. Standing water can dull the finish, damage the wood, and leave a discoloring residue.

COLOR CHANGE: Normal exposure to sunlight, heat, air conditioners, etc. will bring about natural changes in the original color as the floor ages. If possible, use blinds or drapes to protect floor from excessive sunlight. when some areas of the floor are covered, as in large furniture pieces and area rugs, the change under these pieces can be lighter than the surrounding floor, as they are not exposed to the same conditions. This is normal and is not a defect. Rotating the position of area rugs and furniture from time to time will allow the covered areas to slowly adjust in color to the surrounding floor.

SURFACE CHECKS: During the winter months of low humidity, minor surface cracks (checks) may appear in wood flooring, then often close up again in the summer months when the humidity is higher. This is normal characteristic of natural wood and not a basis of a complaint against the manufacturer, especially if there is no structural failure.

SEASONAL GAPS: Seasonal gapping can be expected, especially on wider planks. This is normal and not a defect. Throughout its life wood will naturally expand and contract in response to the wet and dry seasons and also from the environmental conditions in the home. To keep these dimensional changes to a minimum, maintain the home temperature and relative humidity within the range outlined in Section, Pre-installation/Job Site Requirements.

AFTER INSTALLATION & SEASONAL OPERATION FOR FLOORING OVER RADIANT HEAT SYSTEMS

- 48 hours after completion of installation, slowly raise temperature of the heating system to its preferred operating level over a period of 5 days. Do not allow the surface temperature to exceed 80°.
- Humidity level must be maintained between 35%-55% R.H.
- To minimize the effect that rapid change in temperature will have on the moisture content of the wood floor, an outside thermostat is recommended
- Seasonal gapping should be expected.
- Surface checking can be expected if the proper humidity level is not maintained between 35-55% R. H. or if the floor's surface temperature exceeds 80°.
- The floor's surface temperature must never be allowed to exceed 80°F. Failure to control the maximum floor temperature may void your Christina Collection Hardwood Warranties.
- Humidity level must be maintained between 35%-55% R.H. Failure to control the humidity level may void your Manufacture Limited Warranties.

DISCLAIMER: Christina Collection is not related or affiliated with Bona USA, Inc. and does not gain monetary benefit by referring Bona products. Recommendations are voluntary and solely based on our own experience. Bona and BonaKemi USA Inc. are registered trademarks of their respective owners.

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